



**ImageTrend Elite Clinical Release Notes**

***Appendix: Specialty Transports***

*28 January 2020*

The GMR ImageTrend Support Team will release  
an update to the Elite System on January 28, 2020 at 0800.

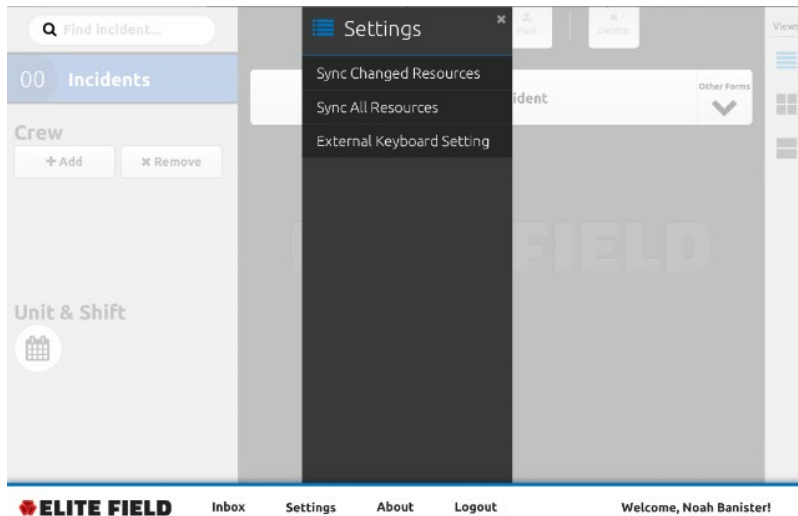
All iPads will need be connected to the internet and a Sync of All Resources  
(Settings/Sync All Resources) will have to be completed to receive the update.

**For support please utilize the GMR ImageTrend Support Site.**

**<https://amgh.kayako.com>**

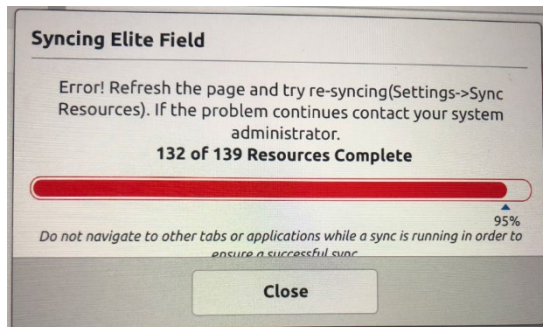
## Important Reminders

**At the beginning of each shift a Sync of All Resources (Settings/Sync All Resources) must be completed.** This must be done so that Elite functions correctly each shift. Not all changes and updates are downloaded when you sign in.



### **\*\*Syncing Elite Field Errors\*\***

We have had issues during the Elite Field syncing process where an error occurs during the process and you do not reach 100% of the resources completed.



Please reference this [Support Article](#) (click hyperlink) for instructions on how to clear the history and website data from the iPad. This support article is available on the AMGH ImageTrend Support site as well.

*It is important that **all charts are posted** to Elite Web before you perform these steps or you will lose your chart and they may not be recoverable.*

## Template Change Summary

### Clinical Changes/NEMSIS Reporting:

With recent changes in NEMSIS reporting, the Assist Services Only also known as ASO template are failing validation requirements causing potential legal implications making these immediate changes necessary to remain compliant with reporting . Many of these updates are directly related to NEMSIS reporting requirements and are made to remain compliant with reporting.

#### 1. Type of Service Requested – Update

**Specialty Team Transport** is an additional transport service that is now included. This was designed specifically for situations when a GMR asset transport members of a specialty Balloon pump, ECMO, OB, or NICU team. Typically, a member from the internal air or ground team would serve as a safety officer in this type of service.

Flight Team is included as a specialty team for the legacy ground ambulances who provided only a driver.

The screenshot displays the 'ELITE FIELD' software interface. The left sidebar contains a navigation menu with sections: Incident Details (Summary, Preset, Dispatch, Scene/Referring, Transport/Destination Info, Patient Info, History, Assessment, Narrative, Signatures), Situations, JotPad, Worksheets, Airway Con, AVPU, Basic Air, Blood Prod, and All. The main content area is titled 'Summary' and includes the following fields:

- Type of Service Requested:** Buttons for (Scene) 911 Response, Interfacility Transport, Organ Transport, and Specialty Team Transport (highlighted in blue).
- Where you involved in primary hands-on patient care?:** Radio buttons for Yes and No (No is selected).
- What type of team was providing patient care?:** Buttons for OB team, NICU team (highlighted in blue), ECMO team, Balloon Pump team, and Flight Team.
- What State is the Patient Drop Off Occurring In?:** A dropdown menu currently set to Alabama.

At the bottom of the interface, there is a status bar showing 'No Patient Name Entered', a validation error '-532', a menu icon, and a 'Status: In Progress' dropdown.

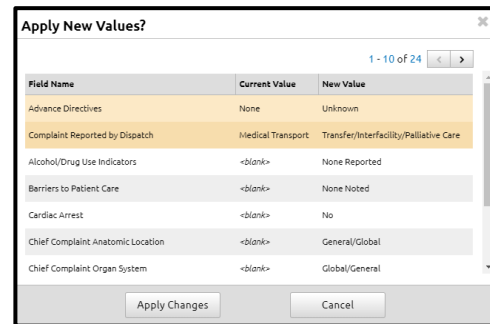
- a. **“Were you involved in primary hands-on patient care?”** If you are serving as a safety officer only and *not involved in the direct patient care* during the transport, you would answer NO.
- b. **“What type of team was providing patient care?”** Select the appropriate specialty team providing direct patient care.

2. Preset data for Assist Services Only (ASO) specialty team charts – **New Feature**



When Specialty Team Transport is selected, the user will be able to use “**Preset Value – ASO Chart**” for ease of documentation for the required fields for NEMISIS submissions. You are not required to use the presets; however, you must ensure all required NEMISIS elements are documented.

These preset values were determined based on historical specialty team transport dynamics. If you choose to use this feature, please review the list and simply press “Apply Changes”. It is important to review the values to assure accurate documentation. If a value needs to be changed, you will have the full ability to manually change it during the documentation process.



As of the date of this release, here are the fields and the changes that will be made once you select “Apply Changes”:

Field Name	Current Value	New Value
Advanced Directives	None	Unknown
Complaint Reported by Dispatch	Medical Transport	Transfer/Interfacility/Palliative Care
Alcohol/Drug Use Indicators	<blank>	None Reported
Barriers to Patient Care	<blank>	None Noted
Cardiac Arrest	<blank>	No
Chief Complaint Anatomic Location	<blank>	General/Global
Chief Complaint Organ System	<blank>	Global/General
How Patient Was Transported From Ambulance	<blank>	Stretcher
Incident Location Type	<blank>	Hospital
Location Classification Category	<blank>	IFT
Number of Patients at Scene	<blank>	Single
Position of Patient during Transport	<blank>	Semi-Fowlers
Possible Injury	<blank>	No
Type of Transport Delay	<blank>	None/No Delay
Type of Turn-Around Delay	<blank>	None/No Delay
Was Personal Protective Equipment (PPE) used during this incident?	<blank>	Yes
Which PPE was used?	<blank>	Gloves

**\*\* Any of these values can be manually updated/corrected during the documentation process. \*\***

**3. Crew Member Requirements:**

**a. Specialty Team Transport:**

- i. Minimum of (2) crew members required - **Update**
  - 1<sup>st</sup> crew member should be selected from the list
  - 2<sup>nd</sup> crew member can be **“Other, Healthcare Provider”** if crew member is not in the system as a user.
- ii. Text fields for Specialty Team Crew Members – **New Feature**
  - Up to 4 Specialty Team Crew Members can be manually documented. Please enter First & Last Name, Title (*example below*).

The screenshot displays the 'ELITE FIELD' software interface. On the left is a sidebar with navigation tabs: Incident Details, Preset, Dispatch, Unit & Crew Info (selected), Dispatch Information, Response/Delay Information, Scene/Referring, Transport/Destination Info, Patient Info, and History. The main content area is titled 'Unit & Crew Info' and contains two 'Crew Member' cards. Each card has three columns: Crew Member Level, Crew Member Role, and Crew Member ID. Below the cards are four text input fields for 'Specialty Team Crew Member #1' through '#4'. The first three fields contain the text: 'Jane Nurse, RN', 'Bill Nurse, RN', and 'Bill Respiratory, RT'. The fourth field is empty.