Article 4: How to Update a Rejected Credential How to Update a 'Rejected' Credential

In the event there is an issue validating a credential, a local Ninth Brain administrator will contact you through email/notification on your dashboard. A sample rejected credential has been provided below.

	1
You have 0 unread memos.	2
	3
See All Memos	
Send New Memo	

- 1) To view notifications, you will click on the Mail Icon in the top right of the dashboard.
- 2) Follow the instructions given by your administrator to reconcile any errors that may have occurred during the validation process of your credential.
- 3) Once changes have been completed, you will resubmit a new credential. The credential will go through the validation process again, for final approval.

	Global Medical Response
	112128: GMR Corporate
You	r ACLS (Advanced Cardiac Life Support)
	Credential Has Been Denied
The ACLS (/ and	Advanced Cardiac Life Support) Credential you submitted has been reviewed denied by an admin. It has not been added to your credential record.
	Reviewed By: David Prince
	Reviewed On: 8/12/2024
	Denial Notes: Denied!
	View Submission Details